

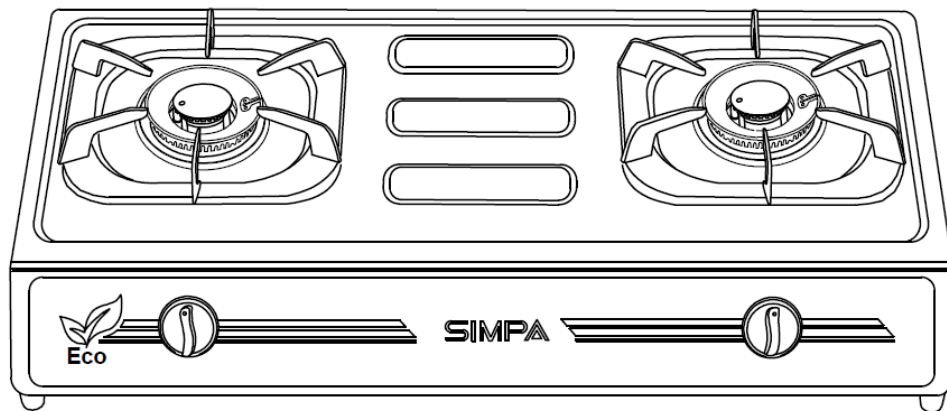
SIMPA

座枱式煮食爐

Hotplate

型號
Model : WZH2SE

使用說明書
User Instructions



香港煤氣適用

For Hong Kong Town Gas

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注意!

根據香港氣體安全條例，任何氣體裝置工程，包括爐具和接駁喉管的安裝，必須由註冊氣體裝置技工執行，而該技工已於相關的氣體工程類別註冊及受聘於註冊氣體工程承辦商。

重要安全指示

以下指示對氣體煮食爐的安全操作十分重要，請詳細閱讀，如有查詢和服務要求，請聯絡煤氣公司 24 小時客戶服務熱線 2880 6988。

安裝

1. 使用認可印有機電工程署批准標記（例如：機電工程署批准 EMSD APPROVAL GTXXXX）的氣體接駁喉管連接爐具，或使用機電工程署接納的其他恰當方法。
2. 爐具周圍和下方不可放置可燃物品，如紙張、塑膠等，與可燃物料距離須保留 150 毫米以上。
3. 爐具必須安裝在空氣流通之房間內。

使用

1. 當懷疑洩漏氣體時，將窗戶打開，以及關閉煤氣錶閥。切勿操作任何電器或電掣開關。切勿在現場使用任何電話。在現場以外的地方，致電煤氣公司緊急事故熱線，電話：2880 6999。
2. 請參照說明書內指引正確使用爐具。
3. 爐具只供家用，切勿用於工商業用途。
4. 除煮食外，切勿使用爐具作其他用途，例如烘乾衣物。
5. 使用爐具前，請開啟窗戶和排氣系統。
6. 不可讓兒童使用爐具。
7. 切勿讓爐具在無人看管下運作。
8. 切勿在爐頭加上錫紙碟，這會引致燃燒問題。
9. 使用前，請確保爐頭蓋、爐碟和爐架擺放正確，沒有傾斜。
10. 請確保爐頭火孔沒有被水或污漬堵塞。
11. 在一個爐架上，切勿放置超過10公斤的重量。
12. 爐架很重的，切勿掉下。
13. 不應按下點火旋鈕超過 10 秒。如爐頭於10 秒後仍未燃點，等待最少1分鐘後，才再試燃點。
14. 請確保使用時火焰平均。
15. 注意爐面、爐頭及爐架的高溫。
16. 切勿使用直徑過大的平底煮食器皿，避免溫度過高而造成燙傷及影響爐具的使用壽命。使用細小器皿時，請將火力調低，避免火焰超出器皿底部。

		爐頭	最大平底煮食器皿直徑（毫米）
		左爐頭	300
		右爐頭	300

17. 請確保器皿穩定地放在爐架上，如器皿容易滑動，必須緊握它。
18. 燒開水或煮湯時，注入的水量連湯料不可超過器皿容量三分之二，溢出液體會影響燃燒和損壞爐具。
19. 烹調時，請盡量蓋上鍋具。而鍋具的手柄亦應轉向適當位置，避免受熱或碰撞。
20. 請勿在爐具附近使用噴霧產品。
21. 使用後，應將所有旋鈕設於關閉位置。
22. 經常清潔爐頭以保持火孔暢通，如滾瀉食物及汁液，應在爐具冷卻後儘快清潔爐頭。

重要安全指示

保養

1. 定期檢查氣體喉管狀況，確保沒有扭結或裂縫，若發現損壞，請聯絡煤氣公司更換喉管。
2. 讓爐具完全冷卻後，才可進行清潔。
3. 進行清潔時，應穿上保護手套避免割傷。避免接觸爐具的內部位置。
4. 清洗爐頭蓋後，用乾布將爐頭蓋完全抹乾，爐頭火孔不可留有水份，以免影響燃燒。
5. 使用前和使用後，注意爐頭的狀況和清潔。以下不正常狀況會產生燃燒不良，進而引致爐具損壞。請確保採取相應措施，糾正有關問題。

不正常情況	處理措施
爐頭蓋變形	聯絡煤氣公司更換零件。
爐頭蓋傾斜	將爐頭蓋重新放好，不可傾斜。
爐頭火孔被水堵塞	用布將爐頭蓋抹乾後，重新放好。
爐頭火孔被污積堵塞	用溫和洗滌劑和刷子清潔爐頭蓋。用布將爐頭蓋抹乾後，重新放好。

安裝指示

安裝位置

爐具須安裝在空氣流通之房間內，但切勿置於強風直接吹入的位置。附近不可放置易燃物料（如紙張、油類）、可燃物料、噴霧及壓縮容器。爐具與周圍可燃物料應保持 150 毫米以上的距離。爐具上方須保留最少 650 毫米空間。安裝於爐具上方的抽油煙機，必須與爐架面保留最少 650 毫米的距離。如抽油煙機要不同的安裝距離，則採用較大間距。爐具於煮食時的煙氣應經由抽油煙機排走。

安裝爐具

爐具須放置在穩固之平面上。

氣體接駁

根據現行指定的標準，將氣體爐具連接供氣設施上，接駁前確保爐具符合所供應之氣體類型。此外，檢查煤氣供氣壓力是否在 1.5 千帕。



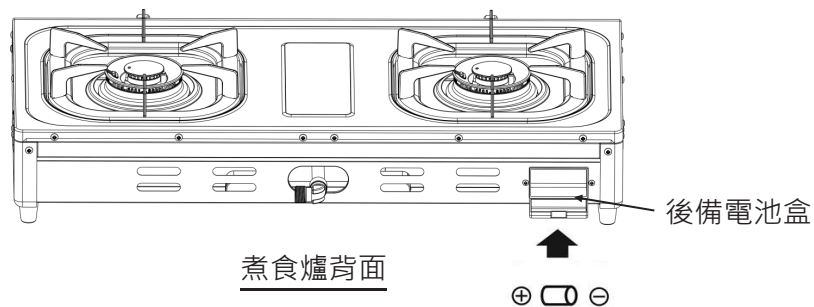
注意

- 爐具的氣體接頭為 1/2 吋英制陽螺紋，使用已批准的氣體喉管接駁爐具。確保喉管沒有接觸任何活動部件或被扭曲和擠壓。
- 氣體接駁軟喉可置於爐底下，但必須平放貼灶台，避免翹起觸及爐頭底部。

安裝電池

此爐具備有再生電能裝置，把熱能轉為電能，並自動儲存於內置充電電池作點火用途，無需裝上電池。如點火時發現沒有火花，請先安裝 1 枚 D 型 1.5 伏特電池於後備電池盒內，恢復點火功能及煮食爐操作，然後聯絡煤氣公司安排維修。

- 後備電池盒位於爐具背面。
- 使用前，必須正確裝上電池。若電池擺放錯誤，爐具便不能操作。



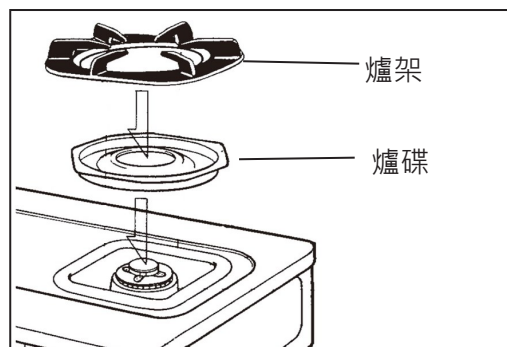
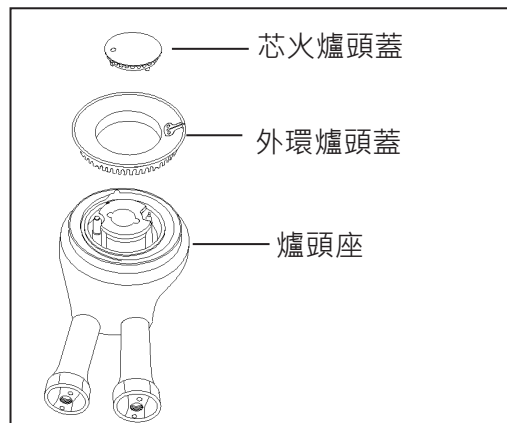
1 枚 D 型 1.5 伏特電池

安裝指示

爐頭放置

使用前，確定以下配件已置於正確位置：

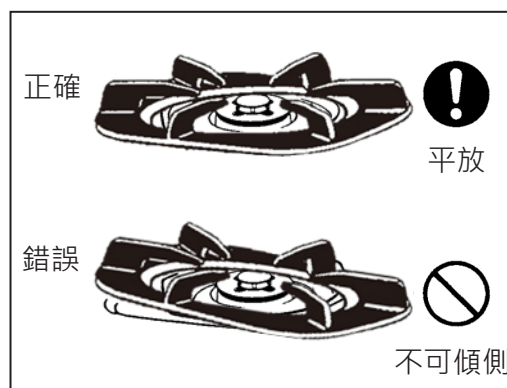
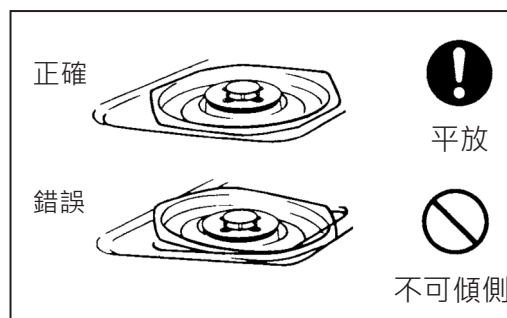
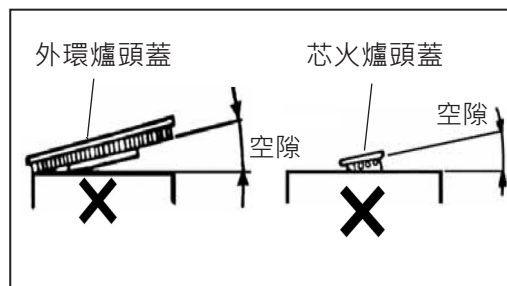
- 爐頭由外環爐頭蓋、芯火爐頭蓋及爐頭座組成。
- 將爐頭蓋放置在爐頭座上，放置時請勿傾斜。



爐碟及爐架放置

使用前，確定以下配件已置於正確位置。

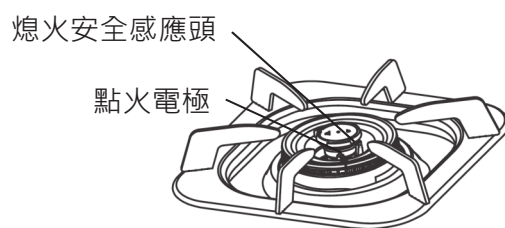
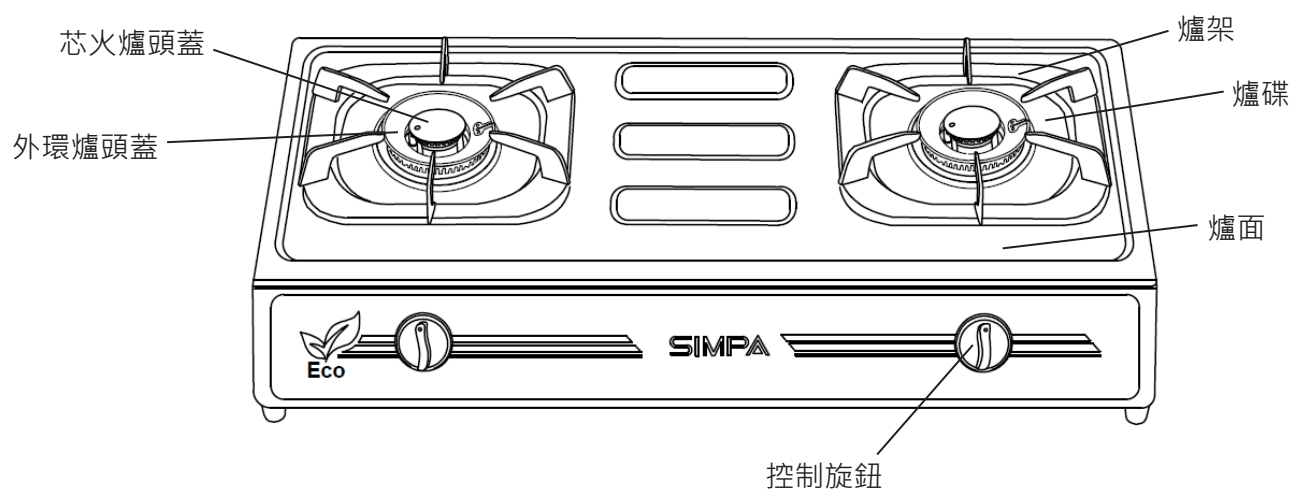
- 爐碟及爐架必須平放，不可傾斜。



操作指示

爐具介紹

此爐具備有再生電能裝置，把熱能轉換為電能，並自動儲存於內置充電電池作點火用途，無需裝上電池。

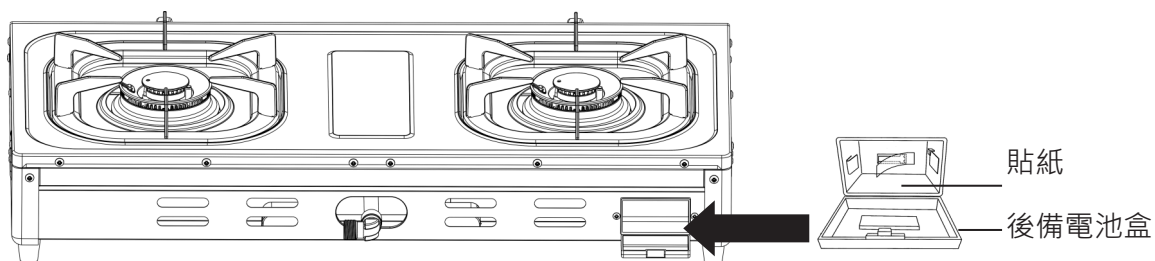


左/右爐頭



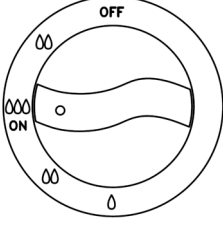
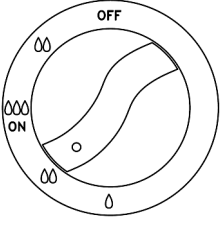
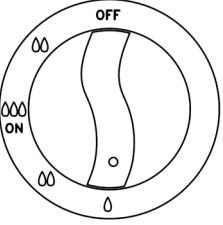
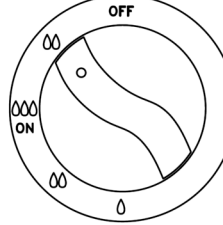
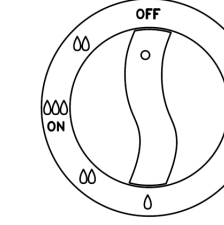
注意

- 此爐具備有再生電能裝置，供點火之用，無需裝上電池。請撕開後備電池盒內的貼紙來啟動裝置。後備電池盒位於爐具背面。



操作指示

旋鈕及標示

點燃位置 / 最大火力位置	中火位置	最小火力位置	中火位置	關閉位置
				

點燃爐頭

完全按下旋鈕同時逆時針方向轉動旋鈕至點燃位置，點火電極會發出火花點燃爐頭。放開旋鈕後，確定火焰維持。



注意

- 如爐具長時間未有使用，於首次點燃時，有機會因喉管內含有空氣而未能令爐頭點燃成功。
- 如爐頭未能燃點，將旋鈕轉至關閉位置。等待最少 1 分鐘後，重複上述點燃步驟至成功點燃爐頭。請勿維持按下旋鈕超過 10 秒。

火力調節

爐頭點燃後，可按烹調所需轉動旋鈕調節火力。請緩慢調節火力。



注意

- 在調較最大火力至接近中火時，若發現外環火焰不穩定(微弱或熄滅)，請立即調大火力，直至外環火焰穩定，才繼續使用；或調小火力，使用芯火。

關閉爐頭

將旋鈕轉動至關閉位置。



注意

- 關閉爐頭時，有機會因殘留在爐頭內的氣體瞬間燃燒而出現響聲，此屬正常現象。



注意

- 待爐具完全冷卻後，才可進行任何保養及清潔。
- 清潔時，應配帶手套保護雙手。

為妥善保養爐具，遵照以下指示定期清潔爐具：

一般

- 請勿使用蒸氣清潔爐具。
- 避免酸性或鹼性物質（如醋、鹽水、檸檬汁等）殘留在爐具。
- 煮食時如有液體溢出，應待爐具冷卻後儘快清理。
- 定期檢查熄火安全裝置及點火電極，如有污物黏附，可使用軟刷將污物去除。
- 不應接觸爐具內部零件。
- 經常檢查氣體喉管情況，如發現有損壞，請致電煤氣公司更換。

清潔爐具

- 定期使用暖水及清潔劑清洗爐頭蓋，將污漬去除，並保持爐頭火孔暢通。
- 清潔後須完全抹乾爐頭蓋，並檢查爐頭火孔沒有被堵塞。
- 將爐頭蓋放回正確位置，不可傾斜或反轉。
- 煮食時滾瀉的食物或液體，必須以乾布清潔。

故障處理



- 於重新點火前，請將旋鈕轉回關閉位置。

如爐具出現異常或故障，應先關火。請先確保爐具完全冷卻後，才進行任何故障處理。如採取以下處理方法後仍然無效，請致電煤氣公司24小時客戶服務熱線2880 6988 安排維修。

故障	原因	處理方法
1. 沒有點燃火花	再生電能裝置損壞。	在後備電池盒裝上電池，然後聯絡煤氣公司維修。
	後備電池擺放錯誤。	正確裝上電池。
	點火電極上有污垢或沾濕。	清理及抹乾點火電極。
2. 沒有爐火	未開啟燃氣錶閥及 / 或爐具供氣閥。	完全開啟燃氣錶閥及 / 或爐具供氣閥。
	喉管內含有空氣。	重複點火至喉管內空氣完全排出。
	錫紙碟阻塞爐頭。	除去錫紙碟。
	點火電極上有污垢或沾濕。	清理及抹乾點火電極。
3. 不能保持爐火	熄火安全裝置上有污垢。	清理熄火安全裝置。
	未完全按下旋鈕或旋鈕沒有轉至點燃位置。	按下旋鈕及轉至點燃位置。
4. 使用中熄火	熄火安全裝置上有污垢。	清理熄火安全裝置。
	爐火過弱被風吹熄，熄火安全裝置啟動。	旋鈕轉至關閉位置。等待1分鐘，重新點火。
5. 黃火	爐頭蓋有污垢。	使用暖水及清潔劑清洗爐頭蓋。抹乾後放好，重新點火。
6. 火焰不穩定	爐頭蓋變形。	聯繫煤氣公司更換零件。
	爐頭蓋擺放不正確。	旋鈕轉至關閉位置。待爐具冷卻後，重新放好爐頭蓋，重新點火。
7. 鬆開控制旋鈕後，點燃火花仍然持續	設計功能，保持最多10秒火花、方便點火。	屬正常，不需處理。
8. 使用中現異常聲響	爐頭蓋擺放不正確。	旋鈕轉至關閉位置。待爐具冷卻後，重新放好爐頭蓋，重新點火。
9. 關火時出現響聲	殘留在爐頭內氣體瞬間燃燒。	屬正常，不需處理。

規格

型號			WZH2SE	
基本規格	爐具類別		氣體煮食爐	
	安裝方式		座枱式	
	氣體種類		香港煤氣	
	供氣壓力 (千帕)		1.5	
	氣體接駁		1/2 吋 英制陽螺紋	
	點火裝置		快易電子點火	
	爐頭數目		2	
	額定熱負荷 (千瓦)	左爐頭		5.5
		右爐頭		5.5
		總		10.5
	爐具尺寸 (毫米)	高	至爐面	129
			至爐架	164
		闊		700
		深	至爐身	395
			至氣體接頭	404
重量 (千克)		8.3		
電源供應		再生電能裝置		
耗電量 (瓦)		/		
安全裝置	熄火安全裝置		熱電偶式	
	防高溫保護裝置		/	
	防乾燒保護裝置		/	
	連續煮食自動熄火安全裝置		/	

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Attention!

According to the Gas Safety Ordinance of Hong Kong, any gas installation works including the installation of appliances and connection tubing, must be undertaken by registered gas installers who are registered for that appropriate classes and be employed by registered gas contractors.

Important Safety Instructions

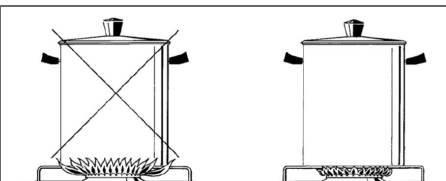
The following instructions are very important to safety operation of gas hotplate. Please read through them carefully. Please contact Towngas Company 24-hour Customer Service Hotline on 2880 6988 for enquiry and services.

Installation

1. Use approved gas tubing bearing EMSD approval marking (such as: 機電工程署批准 EMSD APPROVAL GTXXXX) for connection to appliance or other appropriate methods accepted by EMSD.
2. Do not put any combustible materials near or under appliance, e.g. paper and plastic. It should keep a distance of more than 150mm from surrounding combustible materials.
3. Install the appliance in a well-ventilated room.

Operation

1. In case of suspected gas leak, open windows and shut off gas meter valve. Do not operate any electric appliances or switches. Do not use any phones on site. Contact Towngas Emergency Hotline on 2880 6999 with a phone outside the premises.
2. Please use the appliance properly according to the operating instructions.
3. This appliance is designed for domestic use only. Do not use it for commercial purposes.
4. Do not use the appliance for any purposes other than cooking, e.g. drying clothes.
5. Open windows and turn on ventilation system before operating the appliance.
6. Do not allow kids to use appliance.
7. Do not leave operating appliance unattended.
8. Do not add aluminum discs to burners. This will incur combustion problem.
9. Before use, ensure the burner caps, drip pans and pan supports are in correct position and are not tilted.
10. Ensure that flame holes of burners are free from water and dirt.
11. Do not put weight exceeding 10kg on pan support.
12. Pan support is heavy. Do not drop it.
13. Do not press the rotary knob for more than 10 seconds. If the burner is not ignited after 10 seconds, wait at least 1 minute before making further attempt.
14. Make sure that flame condition is uniform during operation.
15. Heed high temperature of top plate, burners and pan supports.
16. Do not use flat bottom utensil with too large diameter to avoid the risk of scald by high temperature and reduce the service life of the appliance. When using small utensil, reduce flame power that flame does not escape from utensil bottom.

	Burner	Maximum Diameter of Flat Bottom Utensil (mm)
	Left Burner	300
	Right Burner	300

17. Ensure stability of utensil resting on pan support. Hold utensil firmly if it slips easily.
18. Do not fill water including soup ingredients over two-thirds of utensil volume when boiling water or soup. Spilled liquid of boiling will affect combustion and damage the appliance.
19. Always use pots with covers and make sure that the handles of the pots are correctly positioned to avoid heating and collision of handles.
20. Do not use sprays near the appliance.
21. All knobs should be turned to OFF position after use.
22. Clean the burner frequently to maintain a clear gas passage of flame holes. Clean and tidy up the burner after spillage of food and liquid once the appliance cools down.

Important Safety Instructions

Maintenance

1. Check condition of gas hose regularly. Ensure that it is free from kink or crack. Contact Towngas Company to replace it if damage is found.
2. Allow the appliance to cool down completely before cleaning.
3. Wear glove to protect the hands from cut injury when cleaning the appliance. Do not touch any internal parts of the appliance.
4. Dry burner cap and burner body completely with dry cloth after washing. Flame holes of burner must be free from water lest combustion is affected.
5. Before and after use, notice the condition and cleanliness of burner. The following abnormal conditions will incur abnormal combustion and thus damage of the appliance. Ensure undertaking measures to rectify the problem accordingly.

Abnormal Condition	Handling Measure
Burner caps are deformed	Contact Towngas Company to replace the parts.
Burner caps are tilted	Replace burner cap properly. Burner cap must not be tilted.
Burner flame holes are blocked by water	Dry burner cap with cloth and replace them properly.
Burner flame holes are blocked by dirt or cooking spillage	Clean burners with mild detergent and brush. Ensure that burners are wiped dry before replacing them.

Installation Instructions

Installation Position

Install the appliance in a well-ventilated room, but do not install at the position of strong wind. Keep it away from any flammable objects (such as paper, oil), combustible, sprays or pressurized containers. The appliance should be installed with a distance of more than 150mm away from surrounding combustible materials. Allow 650mm or more clearance above appliance. Install a range-hood at a distance of not less than 650mm from the surface of pan support of appliance. If the range-hood requires a different installation distance, adopt the larger value. The combustion products of appliance shall be evacuated by means of range-hood.

Appliance Installation

Place the appliance on a stable and flat surface.

Gas Connection

Connect the gas appliance to the gas supply according to the prescribed standards in force and ensure that the appliance matches with the type of gas supply. Furthermore, check that the supply pressure is 1.5 kPa.



Attention

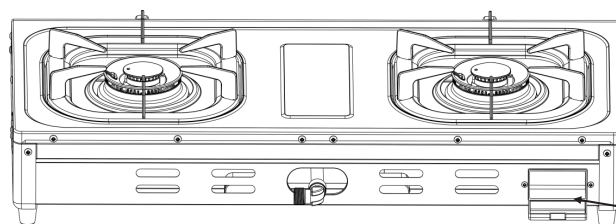
- The gas connection of the appliance is 1/2" threaded male end. Use approved gas tubing for connecting to appliance. Make sure that the tubing does not touch any moving parts and is not kinked or compressed.
- Gas hose can be placed under appliance. However, it must be placed horizontally on bench and avoid tilting up to touch burner bottom.
- After installation, check gas soundness of piping. Never use naked flame for checking.

Installation of Battery

The appliance is equipped with regenerative electric energy module. Heat energy is converted to electric energy and automatically stored in internal rechargeable battery for ignition purposes. It is not required to put the battery.

If there is no spark for ignition, please put a 1.5V D-size battery at the backup battery box to restore ignition function and hotplate operation, then call Towngas Company for repairing.

- Backup battery box is located at rear side of appliance.
- Before use, the battery must be installed correctly. Appliance does not operate if battery is placed wrongly.



Rear side of hotplate



Backup battery box

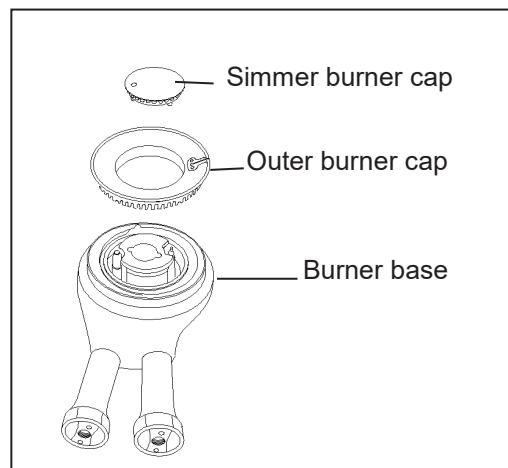
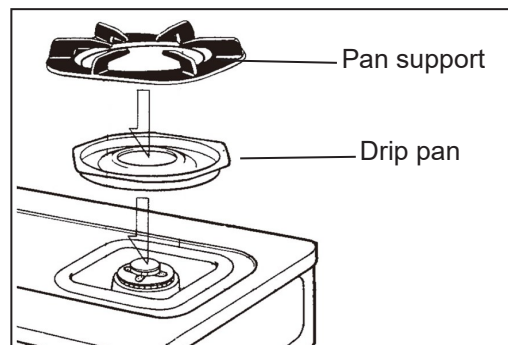
1 pc. D size 1.5V battery

Installation Instructions

Placement of Burner

Make sure that the following parts are fitted properly before use:

- Burner is composed of outer ring burner cap, simmer burner cap and burner body.
- Place the burner caps onto the burner base without tilting.



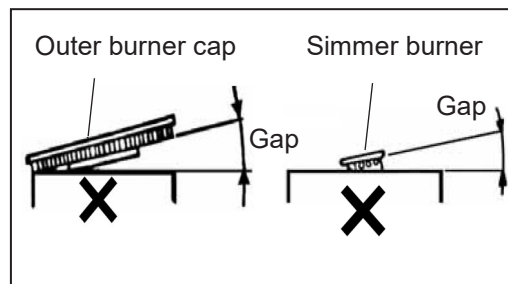
Do not use appliance with burner cap positioned improperly.

- It may not be ignited if burner cap is not fixed properly.
- It may cause incomplete combustion, risk of carbon monoxide poisoning and burner deformation, due to uneven flame shape and lighting back.
- It may cause flame getting into the appliance and damage it.

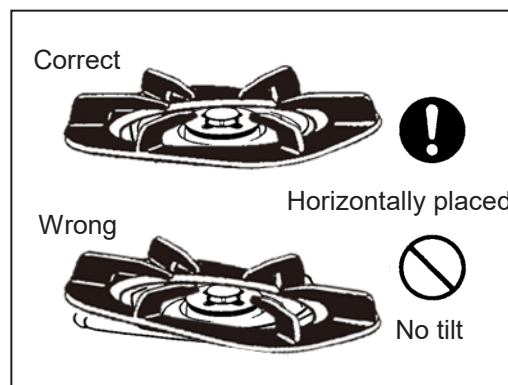
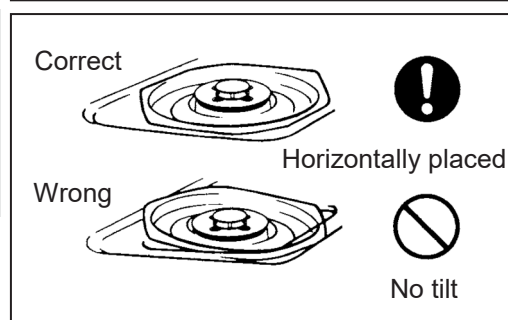
Placement of Drip Pan and Pan Support

Make sure that the following parts are fitted properly before use.

- Drip pan and pan support should be placed horizontally without tilting.



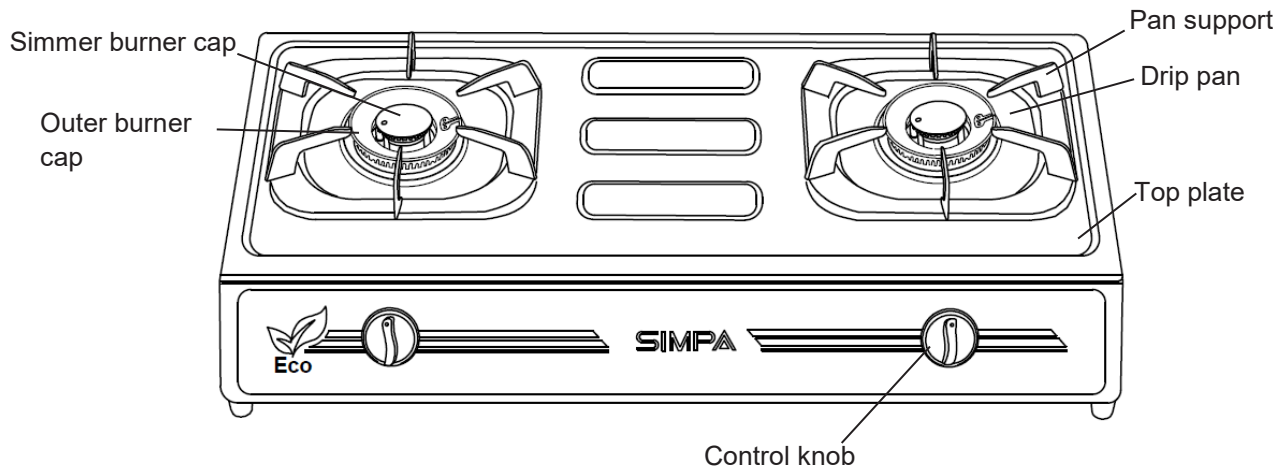
Do not use appliance with drip pan or pan support positioned improperly. Due to improper fixing of drip pan or pan support, cooking utensil may become unstable and cause hazard.



Operating Instructions

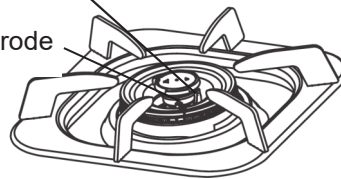
Appliance Descriptions

The appliance is equipped with regenerative electric energy module. Heat energy is converted to electric energy and automatically stored in internal rechargeable battery for ignition purposes. It is not required to put the battery.



Flame Failure Safety Sensor

Spark Electrode

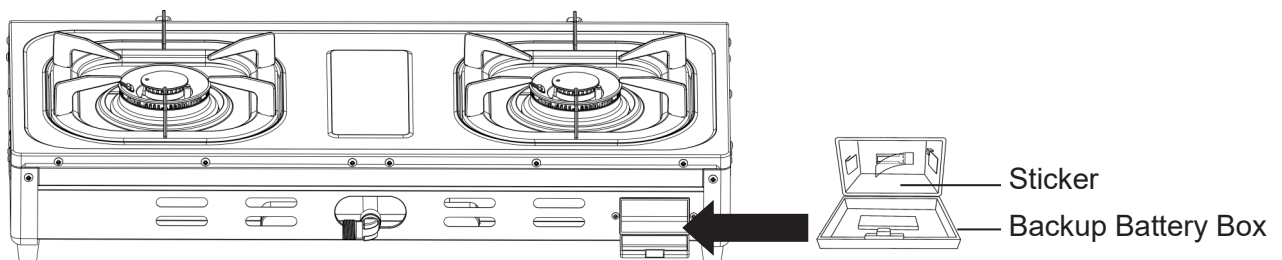


Left / Right Burner



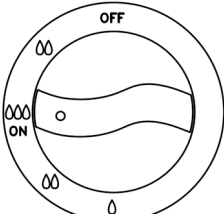
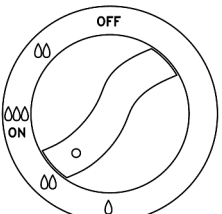
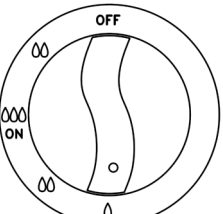
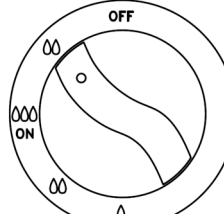
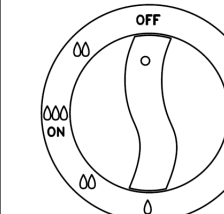
Attention

- The appliance is equipped with regenerative electric energy module for ignition purpose. To activate of the system, please peel off the sticker which is located inside the backup battery box. Backup battery box is located at rear side of appliance.



Operating Instructions

Rotary Knob and Indication

Ignition Position/ Maximum Flame Position	Medium Flame Position	Minimum Flame Position	Medium Flame Position	Off position
				

Ignition of Burner

Fully press and turn the rotary knob in anti-clockwise direction to ignition position. Electric sparks from ignition electrode ignite the burner. After releasing the rotary knob, make sure the flame persists.



Attention

- If the appliance has not been used for a long time, the first ignition may not succeed due to the trapped air in gas pipe.
- If the burner fails to ignite, turn the rotary knob to off position. Wait for at least 1 minute, repeat the above ignition procedures until success of burner ignition. Do not keep the pressing the rotary knob over 10 seconds.

Flame Control

After ignition, turn the rotary knob to adjust flame power according to cooking needs. Please adjust slowly.



Attention

- When adjust flame power from maximum close to medium, if flame of outer ring burner is found unstable (weak or extinguished), please adjust the flame power to maximum until flame of outer ring burner is stable, or reduce flame power and use flame of simmer burner.

Turning Off

Turn the rotary knob to the off position.



Attention

- Pop sound might be generated during flame extinguishing due to instant combustion of gas remained in burner. This is a normal phenomenon.

Cleaning and Maintenance



Attention

- Allow the appliance to cool down completely before performing any maintenance and cleaning.
- Wear gloves to protect the hands while cleaning.

To maintain the appliance properly, follow the below instructions to clean it regularly:

General

- Do not use steam cleaners for cleaning.
- Avoid leaving acidic or alkaline substances on the appliance (vinegar, brine, lemon juice, etc).
- Clean and tidy up the burner after spillage of food and liquid once it cools down.
- Regularly check the flame failure safety device and ignition electrode. If stains get stuck at the devices, clean them with soft brush.
- Do not touch any internal parts of the appliance.
- Check the condition of gas tubing regularly. If damage is observed, contact Towngas Company for replacement.

Cleaning Appliance

- Burner cap must be washed frequently with warm water and detergent, taking care to remove any grime and keep the flame holes of burner away from blockage.
- Dry the burner cap completely after wash and check all flame holes of burner are not clogged.
- Refix the burner cap at correct position. Ensure that they are not tilted or reversed.
- Any spilled food or liquid during cooking must always be removed by a dry rag.

Trouble Shooting



Before restarting ignition, return the rotary knob to off position.

Attention

If abnormality or fault is observed, turn off flame. Ensure that the appliance cools down completely before undertaking remedial measures. If not effective after undertaking the following remedial actions, please contact Towngas 24-Hour Customer Service Hotline on 2880 6988 for services.

Fault	Cause	Remedy
1. No ignition spark	Regenerative electric energy module is damaged.	Install battery at the backup battery box, then contact Towngas Company for repairing.
	Batteries are wrongly placed.	Place batteries correctly.
	Ignition electrode is dirty or wet.	Clean and dry ignition electrode.
2. No flame	Gas meter valve and/or appliance gas supply valve is turned off.	Open gas meter valve and/or appliance gas supply valve completely.
	Air is trapped inside gas pipe.	Repeat ignition until trapped air is removed.
	Burner is blocked by aluminium disc.	Remove aluminium disc.
	Ignition electrode is dirty or wet.	Clean and dry ignition electrode.
3. Flame does not persist	Flame failure safety sensor has dirt.	Clean flame failure safety sensor.
	Rotary knob is not fully pressed or not turned to ignition position.	Fully press and turn rotary knob to ignition position.
4. Flame off when using	Flame failure safety device has dirt.	Clean flame failure safety sensor.
	Small flame is blown off by wind. This activates the flame failure safety device.	Turn rotary knob to off position. Wait for 1 minute and restart ignition.
5. Yellow flame	Burner cap have dirt.	Wash burner cap in warm water with detergent. Dry and replace them at correct position. Restart ignition.
6. Unstable flame	Deformation of burner cap.	Contact Towngas Company to replace the parts.
	Incorrect placement of burner cap.	Turn rotary knob to off position. Replace burner cap correctly after appliance cools down and restart ignition.
7. Ignition sparks persist even after releasing control knob	Design function of maintaining maximum 10 seconds of sparks to facilitate ignition.	Normal and no action required.
8. Abnormal noise when using	Incorrect placement of burner cap.	Turn rotary knob to off position. Replace burner cap correctly after appliance cools down and restart ignition.
9. Pop sound when flame extinguishing	Instant combustion of gas remained in burner.	Normal and no action required.

Specifications

Model				WZH2SE		
Basic Specifications	Appliance Type			Hotplate		
	Installation Type			Table Top		
	Gas Type			Hong Kong Town Gas		
	Gas Supply Pressure (kPa)			1.5		
	Gas Connection			½” BSP Male Thread		
	Ignition Device			Fast-easy Electronic Ignition		
	Number of Burner			2		
	Rated Heat Input (kW)	Left Burner		5.5		
		Right Burner		5.5		
		Total		10.5		
	Appliance Dimensions (mm)	Height	to Bench Top		129	
			to Pan Support		164	
		Width		700		
		Depth	to back body		395	
			to gas connector		404	
Weight (kg)			8.3			
Power Supply			Regenerative electric energy			
Power Consumption (W)			-			
Safety Device	Flame Failure Safety Device			Thermocouple Type		
	Overheat Protection Device			/		
	Anti-Scorch Protection Device			/		
	Continuous Cooking Automatic Flame Off Safety Device			/		



香港中華煤氣有限公司
The Hong Kong and China Gas Company Limited